



## Shipping

- Orders placed before 5:00 P.M. Eastern Standard Time will ship same day.
- Orders placed after 5:00 P.M. will ship the following business day.
- Our standard delivery method is UPS Ground. Please indicate on order if you prefer another delivery method.

## Returns Policy

Returned items must be clean and without signs of wear to avoid credit rejection. Items not used may be returned within 30 days of purchase for a refund, pending inspection. Returns must be accompanied by a note or letter stating in detail the reason for return and/or item defect. Shipping charges will not be refunded, unless the item is deemed defective. Please allow two weeks for credit to be applied to your account.

When packaging items for return, please include the following to ensure credit authorization: a copy of packing slip, and a detailed reason for return. You can write the reason for return directly on the packing slip. This will help prevent delays in the crediting process. If you need a copy of your packing slip, call us and we would be happy to send you another. No return number (RMA#) is needed.

Please make sure that items are properly packed to prevent damage during shipping.

Please note that damaged parts may hinder restocking fee or complete rejection of credit.

## Shipping Address:

Bulldog Tools, Inc

4140 US RT 40 East

Lewisburg, Ohio 45338